



Your First Choice



CAPE TOWN

JOHANNESBURG

Introduction

React24 is a specialist maintenance service provider to the Property Facilities Market within South Africa. With a national footprint, React24 renders bespoke specialist maintenance services to the residential, industrial, commercial and retail markets.

Its clientele includes the more prominent and listed property companies within the South African property arena.

This credible & reputable track record has made React24 the leader in specialist maintenance services throughout

South Africa & everyone's "first choice" for property maintenance.

React24's further involvement with residential, industrial, commercial, retail property portfolios & its property developers, property investors has led to well forged relationships of trust and complete confidence.

Furthermore, the growth of such relationships has led to React24 establishing a regional office within Johannesburg in April 2014.

Level 1 - BEE Rated Company

React24 is a 100% black woman owned and operated company. The business is registered within the Construction sector and has BEE Level 1 rating.

React24 has an employment equity plan in place and has been audited by a SANAS verifier.

React24 is proud to announce that it is one of the few companies who currently employ 2 female black plumbers within South Africa. This has received favourable publicity for React24 in the tertiary institutions within South Africa

who have engaged in discussions with React24 to forge a working relationship for their apprentice students in the building and plumbing faculties.

React24 employment equity plan is in sync with Governments Regulations, and for this reason the business emphasis is to employ, empower and equip black, previously disadvantaged individuals and women especially within the built environment of South Africa.

Management Team

The owner and the management team of React24 has well over 45 years' experience in the construction, maintenance and project management arena.

The management team are from previously disadvantaged communities and for this reason they all share the very same goals, aspirations and vision for React24.

React24 has both a plumbing and general building department. The managers within these departments emphasis is on the enrichment and empowerment of their staff collectively and individually.



Staff & Training

React24 employs only professional, qualified and certified artisans. This would include licensed and qualified PIRB plumbers, Carpenters accredited by the Building Sector, and qualified and certified Electricians by the Electrical Board of South Africa.

Furthermore, React24 ensures that all its staff are well equipped with the latest developments, methods, by-laws, and technology. For this very reason, React24 regularly hosts weekend workshops for both its plumbing and building departments.

These workshops are hosted and presented by industry experts such as Watersmith & Building Engineers.

Once a month React24 selects a staff member from either department for the "Employee of the month" award. This motivates and improves morale within the business.

The management of React24 is mindful that its very best asset within the business its "human asset" - its staff and employees, and for this reason React24 staff is appreciated.

Helpdesk-24/7 : Call Centre

React24 has developed an in-house CRM (Customer Relationship Management) system that ensures that from the minute the call is logged on our 0860 111 162 dedicated call centre line or emailed, it is systematically loaded onto our in-house helpdesk software programme.

A jobcard is then generated and the jobcard is allocated to the available team. The jobcard is then monitored by the helpdesk administrator until the job is closed and the clients satisfied. This system has ensured no more jobs and jobcards getting lost and falling through the cracks and has improved the efficiency within React24 100 fold.

Future development of React24 helpdesk will give our clientele the versatility of logging into our helpdesk platform and to track and view the progress of their job at hand.



Plumbing Services

- Plumbing Consultation
- Diagnostic & Fault Finding
- New plumbing installation for residential, commercial & retail projects
- New Geyser (HWC) installations
- Geyser maintenance & spares replacement
- Solar Geyser Systems
- Heat Pump Systems
- Leaks & Burst pipes
- Comprehensive Leak Detection Services (Audio, Gas & Thermal)
- Sewer Camera Inspections
- Drain High Pressure Jetting
- Drain & Manhole sweeping
- Septic tank extraction
- Fat trap extraction
- Pipe rehabilitation
- Insurance Claims
- Compliance Certificates

Reactive Maintenance

- General Plumbing emergencies
- Drain, manholes , sewerline and stormwater blockages
- Water Extraction Services
- Dehumidification Services
- Electrical
- Gate Automation
- Locksmith
- Glazing
- Boarding
- Carpentry
- Welding

Maintenance & Building

- Residential & Commercial Minor Renovations
- Tenant Installations (T.I's)
- Shop Fitting Services
- Glazing & Aluminium
- New Roofing & repairs
- Waterproofing
- Electrical
- Drywall Partitioning
- Suspended Ceilings
- Painting
- Tiling
- Locksmith
- Gate motor installation & servicing
- Carpentry Services
- Resultant damages & Insurance Claims
- Welding
- Sheet Metal fabrication



Telecommunications and Civils Division

Providing "bespoke" services to the following multi national clientele:

- Telkom
- Nokia
- Technoline
- DFA (Dark Fibre Africa)

Services rendered include:

- Fibre Optic Rollout:
- Fibre Optic Splicing
 - Fibre Optic Floating
 - Duct Integrity Test
 - Route Build
 - Access Build

External Plant Services:

- Erecting of Telkom Aerial cable(ALC)
- Laying of Telkom Underground cable(UG)
- Building of Manholes and AJB's

Water Extraction & Dehumidification Services

- As the name implies, " water extraction ", so often water leaks, burst pipes or even careless mistakes results in homes, bedrooms, offices and retail shops flooding. React24 offers a comprehensive water extraction service, whereby we are equipped to extract water floods & water affected areas.
- React24 uses an array of water equipment such as extraction pumps, sludge and trash pumps depending on the severity of the water flood and the affected area.
- Dehumidification services would include the installation of industrial dehumidifiers in the areas affected.
- The dehumidifiers then extracts all moisture from within the carpeted areas, the floor concrete slab and the walls.
- Industrial fan blowers is used as well to accelerate the drying process.

Previous Projects

Since inception, React24 has been involved in numerous projects, which include:

- Planned and reactive maintenance services of commercial, industrial & residential property portfolios
- Construction of commercial factory units
- Construction of youth halls / churches
- Construction and plot-and-plan of residential properties
- Construction of ATM's
- Tenant installation of banks, restaurants and shopping mall stores
- Smaller contracts would include:
 - o Alterations / renovations
 - o Spalling and damp proofing
 - o Painting contracts

Community Social Investment



React24 embraces and supports social investment campaigns. We have aligned ourselves with "My Community" which is a local community initiative aimed at disadvantaged communities. The predominant focus has been on the introduction of feeding schemes within these communities.

Funding is also allocated to the repairs, maintenance and upgrade of schools in need of these basic services.

Together with "My Community", React24 supports the following:

- EROS School in Athlone with regular maintenance and servicing needs to the property.
- St Francis Children's Orphanage – with food and clothing
- CFC (Christian Family Church) Bellville with their soup kitchen
- AMC Youth

Sponsorships

React24 has engaged in several local sponsorships, this will include:

- Western Province Baseball League
- Rondebosch Boys Euro Hockey Tour
- Victoria Cricket Club



What Makes React24 Technicians and Artisans Different?

React24 technicians and artisan has proven excellence in our five point “star” requirements:

- ★ Education
- ★ Integrity in workmanship
- ★ Commitment to the environment and the community
- ★ Superior service
- ★ Customer satisfaction